PRINT CLEAR

CITY OF HORSESHOE BAY
APPLICATION FOR UTILITY SERVICES

Name:_____

Mailing Address:_____

Service Street Address:

_____

City/State/Zip:_____ **Email Address#:**_____

Telephone:_____ Select One **Alt. Ph.**_____ Select One

Pool? ☐ **Yes** ☐ **No** **Sprinkler System?** ☐ **Yes** ☐ **No** **Owner** ☐ **Renter** ☐

Deposit Amount: $200.00 Cash ☐ Check # _____ Credit Card _____

Transfer From:_____ Start Date:_____

Applicant Signature:_____

FOR OFFICE USE ONLY

Utility Account #:_____ Tax Account #:_____

Service Address:_____

Condo Name:_____ Unit #:_____

Prior Owner:_____

Meter Number:_____ Previous Read:_____ Final Read: _____

REGISTER TODAY

Stay Informed with Civic Ready - Click Here to Register
The City of Horseshoe Bay has launched a new messaging system for residents of it's community. Civic Ready allows residents to receive general and emergency notifications related to in-progress incidents as well as news and information from the City.

Be Prepared with WarnCentralTexas.org - Click Here to Register
Receive Emergency Alerts from the City, County and other Regional Governments. In order to receive these alerts, sign up for notifications and register your landline, cell phone, work numbers, text and email addresses. The City cannot sign you up for this service it is an opt-in only emergency calling database.

CITY OF HORSESHOE BAY

P.O. BOX 7765 Horseshoe Bay, TX 78657 (830)598-8741

SERVICE AGREEMENT

REQUIRED BY TEXAS ADMINISTRATIVE CODE (TAC) TITLE 30 CHAPTER 290

I. PURPOSE. The City of Horseshoe Bay (City) is responsiblefor protecting the drinking water supply from contamination or pollution which could result from improper water and/or sewer plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The City enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the City will begin service. Inaddition, when service to an existing connection has been changed, suspended or terminated, the City will not re-establish service unless it has a signed copy of this agreement.

II. PLUMBING RESTRICTIONS.The following undesirable plumbing practices are prohibited by State regulations.

A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the City's water system by an air-gap or an appropriate backflow prevention device.

B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.

C. No connection which allows water to be returned to the public drinking water supply is permitted.

D. No pipe or pipe fitting which contains more than 8.0% lead may be used forthe installation or repair of plumbing at any connection which provides water for human use.

E. No solder or flux which contains more than 0.2percent lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

F. All connections to the City water system must have plumbing systems in compliance with the current Uniform Plumbing Code and the City's Cross Connection Control Plan.

The provisions of the current Standard Plumbing Code shall apply to every plumbing installation, including alterations, repairs, replacement, equipment, appliances, fixtures, fittings, and appurtenances, when connected to the City's water or sewage system.
A person, firm or corporation shall not install, repair, alter, enlarge, remove, move, improve, convert, or demolish any plumbing system connected to the City's water or sewer system without first obtaining a permit from the City. Ordinary minor repairs may be made with the approval of the City Inspector without a permit, provided that such repairs shall not violate any of the provisions of the adopted plumbing code.

Each connection must have passed inspection by the City authorized Plumbing Inspector to be provided water service.

III. SERVICE AGREEMENT. The following are the terms of the service agreement between the City and (the Customer) who is responsible for paying for services provided.

A. The City will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the facilities of the City.

B. The Customer shall allow his property to be inspected for possible cross-connections and other undesirable plumbing practices or functions. These inspections shall be conducted by the City personnel prior to initiating service and periodically thereafter. The inspections shall be conducted during the City's normal business hours.

C. The City shall notify the Customer in writing of any cross-connection or other undesirable plumbing practice or functions which has been identified during the initial inspection or the periodic re-inspection.

D. The Customer shall at his expense immediately correct any undesirable plumbing practice on the premises.

E. The Customer shall at his expense, properly install, test, and maintain any backflow prevention device required by the City. Copies of all testing and maintenance records shall be provided to the City.

IV. ENFORCEMENT. If the Customer fails to comply with the terms of the Service Agreement, the City shall, at its option, terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

_____ _____

Service Location Customer's Signature

_____

Start Date

CITY OF HORSESHOE BAY

REQUEST FOR UTILITY ACCOUNT CONFIDENTIALITY

NAME: _____ PHONE: _____

ADDRESS: _____

CITY: _____ STATE: _____ ZIP CODE: _____

SERVICE ADDRESS: _____

E-MAIL ADDRESS: _____

EMERGENCY CONTACT W/PHONE NUMBER: _____

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In accordance with Subchapter B of the Texas State Utility Code Title 4, (TSUC), Texas Codes > Utilities Code >Title 4 > Subtitle B > Chapter 182 > Subchapter B - Confidentiality of Customer Information

A citizen has the right to request confidentiality of certain "Personal Information" on a customer's account record. Personal Information is described as "an individual's address, telephone number, or SS #. Subpart 182.052 *Confidentiality of Personal Information* states the request must be in writing. A customer may rescind a request for confidentiality by providing the City with written permission to disclose personal information.

TSUC Subchapter 182.054, *Exceptions* states that the subchapter does not prohibit the City from disclosing personal information in a customer's account record to: (1) an official or employee of the state, a political subdivision of the state, or the U.S. acting in an official capacity; (2) an employee of a utility acting in connection with the employee's duties; (3) a consumer reporting agency; (4) a contractor or subcontractor approved by and providing services to the utility, the state, a political subdivision of the state or the U.S.; (5) a person for whom the customer has contractually waived confidentiality for personal information; or (6) another entity that provides water, wastewater, sewer, gas, garbage, electricity, or drainage service for compensation.

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I hereby request that my "personal information" as described in the paragraph above and as defined in Subpart 182 of the TSUC, be held as confidential information. I have read and understand the information above. I agree to provide the City with a written release should I choose to rescind this document.

_____ Initial here for POA Exception.

POA Exception: I hereby request that my phone number, name and address be released to the Horseshoe Bay POA for publication in the Horseshoe Bay POA phone directory.

_____ _____

Date of Request Signature of Applicant

RECEIVED BY UTILITY DEPARTMENT ON: _____ DATE RECORDED: _____

SIGNATURE OF UTILITY CLERK: _____

Please email the completed form to mmadsen@horseshoe-bay-tx.gov