



# CITY OF HORSESHOE BAY

## APPLICATION FOR UTILITY SERVICES

Name: \_\_\_\_\_ SERVICE ADDRESS: \_\_\_\_\_  
 Mailing Address: \_\_\_\_\_  
 City/State/Zip: \_\_\_\_\_ Telephone #: \_\_\_\_\_  
 Owner \_\_\_\_\_ Renter \_\_\_\_\_ Driver's License #: \_\_\_\_\_  
 Application Date: \_\_\_\_\_ Start Date: \_\_\_\_\_  
 Pool? \_\_\_\_\_ Yes \_\_\_\_\_ No Sprinkler System? \_\_\_\_\_ Yes \_\_\_\_\_ No  
 Deposit Amount: \_\_\_\_\_ Cash \_\_\_\_\_ Check # \_\_\_\_\_ Transfer From: \_\_\_\_\_  
 Applicant Signature: \_\_\_\_\_

### CUSTOMER CONFIDENTIALITY NOTICE

Sections 182.052 through 182.055 of the Texas Utility Code govern the disclosure of Personal Information by a government-operated utility. Section 182.051 defines Personal Information as "an individual's address, telephone number, or social security number".

Customers of a government-operated utility may request confidentiality of their Personal Information. However, as of the date of this Notice, the City will keep all customer's Personal Information confidential, unless you otherwise provide the City written permission to disclose Personal Information to the Horseshoe Bay POA for the purpose of publishing the official Horseshoe Bay phone book information by checking the box and signing below.

I request that my Personal Information be kept confidential with the exception of sharing information with the Horseshoe Bay POA for the purpose of publishing the official Horseshoe Bay phone book.

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

### FOR OFFICE USE ONLY

Utility Account #: \_\_\_\_\_ Tax Account #: \_\_\_\_\_  
 Service Address: \_\_\_\_\_  
 Condo Name: \_\_\_\_\_ Unit #: \_\_\_\_\_  
 Prior Owner: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 City/State/Zip: \_\_\_\_\_  
 Meter Reading: Previous: \_\_\_\_\_ Final: \_\_\_\_\_  
 Water     Sewer     Garbage    Make:     Active     Inactive  
 TAX:                      Date / Initials                      UTILITIES:                      Date / Initials                      OTHER:  
 Computer: \_\_\_\_\_                      Computer: \_\_\_\_\_                      P.O.A. \_\_\_\_\_  
 Statement: \_\_\_\_\_                      Statement: \_\_\_\_\_                      LCAD/911 \_\_\_\_\_

# CITY OF HORSESHOE BAY

P.O. BOX 7765 Horseshoe Bay, TX 78657 (830)598-8741

## Schedule of Services and Rates

**October 1, 2006**

### SERVICE AGREEMENT

REQUIRED BY TEXAS ADMINISTRATIVE CODE (TAC) TITLE 31 CHAPTER 290

- I. **PURPOSE.** The City of Horseshoe Bay (City) is responsible for protecting the drinking water supply from contamination or pollution which could result from improper water and/or sewer plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The City enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the City will begin service. In addition, when service to an existing connection has been changed, suspended or terminated, the City will not re-establish service unless it has a signed copy of this agreement.
- II. **PLUMBING RESTRICTIONS.** The following undesirable plumbing practices are prohibited by State regulations.
- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the City's water system by an air-gap or an appropriate backflow prevention device.
  - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
  - C. No connection which allows water to be returned to the public drinking water supply is permitted.
  - D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
  - E. No solder or flux which contains more than 0.2 percent lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
  - F. All connections to the City water system must have plumbing systems in compliance with the current Uniform Plumbing Code and the City's Cross Connection Control Plan.

The provisions of the current Standard Plumbing Code shall apply to every plumbing installation, including alterations, repairs, replacement, equipment, appliances, fixtures, fittings, and appurtenances, when connected to the City's water or sewage system.

A person, firm or corporation shall not install, repair, alter, enlarge, remove, move, improve, convert, or demolish any plumbing system connected to the City's water or sewer system without first obtaining a permit from the City. Ordinary minor repairs may be made with the approval of the City Inspector without a permit, provided that such repairs shall not violate any of the provisions of the adopted plumbing code.

Each connection must have passed inspection by the City authorized Plumbing Inspector to be provided water service.

- III. **SERVICE AGREEMENT.** The following are the terms of the service agreement between the City and \_\_\_\_\_ (the Customer) who is responsible for paying for services provided.
- A. The City will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the facilities of the City.
  - B. The Customer shall allow his property to be inspected for possible cross-connections and other undesirable plumbing practices or functions. These inspections shall be conducted by the City personnel prior to initiating service and periodically thereafter. The inspections shall be conducted during the City's normal business hours.
  - C. The City shall notify the Customer in writing of any cross-connection or other undesirable plumbing practice or functions which has been identified during the initial inspection or the periodic re-inspection.
  - D. The Customer shall at his expense immediately correct any undesirable plumbing practice on the premises.
  - E. The Customer shall at his expense, properly install, test, and maintain any backflow prevention device required by the City. Copies of all testing and maintenance records shall be provided to the City.
- IV. **ENFORCEMENT.** If the Customer fails to comply with the terms of the Service Agreement, the City shall, at its option, terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

\_\_\_\_\_  
Service Location

\_\_\_\_\_  
Classification

\_\_\_\_\_  
Customer's Signature

\_\_\_\_\_  
Date



CITY OF HORSESHOE BAY

REQUEST FOR UTILITY ACCOUNT CONFIDENTIALITY

PLEASE PRINT ALL INFORMATION



INSTRUCTIONS: Read all parts of this form and complete it in its entirety.

\*\*\*\*\*

NAME: \_\_\_\_\_ PHONE: \_\_\_\_\_

ADDRESS: \_\_\_\_\_ CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

ACCOUNT #: \_\_\_\_\_ SERVICE ADDRESS: \_\_\_\_\_

E-MAIL ADDRESS \_\_\_\_\_

EMERGENCY CONTACT W/PHONE NUMBER: \_\_\_\_\_

\*\*\*\*\*

In accordance with Subchapter B of the Texas State Utility Code Title 4, (TSUC), Texas Codes > Utilities Code > Title 4 > Subtitle B > Chapter 182 > Subchapter B - Confidentiality Of Customer Information

A citizen has the right to request confidentiality of certain "Personal Information" on a customer's account record. Personal Information is described as "an individual's address, telephone number, or SS #. Subpart 182.052 Confidentiality of Personal Information states the request must be in writing. A customer may rescind a request for confidentiality by providing the City with written permission to disclose personal information.

TSUC Subchapter 182.054, Exceptions states that the subchapter does not prohibit the City from disclosing personal information in a customer's account record to: (1) an official or employee of the state, a political subdivision of the state, or the U.S. acting in an official capacity; (2) an employee of a utility acting in connection with the employee's duties; (3) a consumer reporting agency; (4) a contractor or subcontractor approved by and providing services to the utility, the state, a political subdivision of the state or the U.S.; (5) a person for whom the customer has contractually waived confidentiality for personal information; or (6) another entity that provides water, wastewater, sewer, gas, garbage, electricity, or drainage service for compensation.

\*\*\*\*\*

I hereby request that my "personal information" as described in the paragraph above and as defined in Subpart 182 of the TSUC, be held as confidential information. I have read and understand the information above. I agree to provide the City with a written release should I choose to rescind this document.

Initial here for POA Exception.

POA Exception: I hereby request that my phone number, name and address be released to the Horseshoe Bay POA for publication in the Horseshoe Bay POA phone directory.

\_\_\_\_\_  
Date of Request

\_\_\_\_\_  
Signature of Applicant

RECEIVED BY UTILITY DEPARTMENT ON _____	DATE RECORDED _____
SIGNATURE OF UTILITY CLERK _____	