



Mayor's Monthly Message

Mayor Elsie Thurman - February 2024

The City of Horseshoe Bay offers many Free Services to HSB Residents

By Mayor Elsie Thurman

February is here. With any luck, Punxsutawney Phil will not see his shadow. But the little guy has grown quite plump in recent years, and I fear his shadow might be too large for him to miss seeing. So, we might have six more weeks of winter.

Whether it's more cold weather or balmy days, I want to remind residents of the many free services available through various city departments. You might want to cut this article out and put it in a handy drawer for future reference.

Telecare

A resident may call a number at the fire department every weekday morning. If that call is not received, a volunteer will call between 8-8:30 a.m. If no contact is made, the HSB Fire Department will visit the home to check on the resident. To sign up or to volunteer, call Telecare at 830-598-9916.

Knox Box Program

A Knox Box is a small, wall-mounted safe that holds building keys for the fire department, emergency medical services, and police to retrieve in emergencies. The box costs approximately \$210 and can be purchased at www.knoxbox.com. It can be self-installed or installed by a contractor. Once installed, residents can call the fire department to have a copy of their key secured inside the box. To arrange for this service, call the fire department at 830-598-6953.

Light bulbs, Air Filters, and Smoke Detector Batteries

Residents may call the fire department to receive assistance with changing light bulbs, air filters, and smoke detectors. **This service is designed to assist those with limited mobility and reduce traumatic falls.** This service is provided for non-commercial use only. To arrange for this service, call the fire department at 830-598-6953.



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Emergency Notifications

There are two notification services for emergency alerts. **Warn Central Texas** sends emergency alerts to our city, county, and the region.

CivicReady is just for Horseshoe Bay. Residents can customize the alerts they receive, including weather events, closures, council meeting dates, etc. To sign up for either or both, go to the website homepage and click on **IMPORTANT UPDATES** or visit www.horseshoe-bay-tx.gov/623/Stay-Informed-with-Warn-Central-Texas-Ci

Vacation Watch

Police officers will check your home daily during your absence, including walking around and testing doors. If a package is left outside, they will take it to the police department and leave you a note. To request House Watch, call the police department at 830-598-2633.

Grinder Repair

If you see a grinder light at your home or someone else's, please call 830-598-8741, 24/7. Our utility staff will respond quickly and make needed repairs. This service is free unless the problem was caused by inappropriate items being put into the sewer system.

Residential Wildland Fire Surveys - Residents may have the fire department come out and survey their property to outline the risk of wildfires and suggest improvements to their property.

STR Complaint Line

Residents may call the Short-Term Rentals (STR) Complaint Hotline Number: 830-563-4551 or submit an online complaint form on the HSB City website under the Development Services Department.

Around the Table

The city is in the process of implementing webcasting of the council meetings for online viewing. Also, the Planning and Zoning and Board of Adjustments applications are coming soon. They will be available on the City Website.

HSB Interactive Street Maps

I encourage you to use the maps app on the City website. Have you ever wondered who owns the lot at the end of your street? You can find out by clicking on the Maps link on the City website's home page. Next, click on Interactive Map Pages / Map Selections / Zoning.

2024 New Upgrade Street List for Horseshoe Bay

Click on the link below to see the streets scheduled for paving.

<https://www.horseshoe-bay-tx.gov/216/Street-Updates>



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Transportation Committee Feedback Welcomed

The Transportation Committee has been hard at work for over a year. A public meeting will be held on February 7 from 1:00 to 3:00 at the City Council Chambers. The Committee is seeking input from citizens on needs related to streets in our city. A bicycle/walking/golf cart lane will be painted on Bay West Blvd. This will HELP improve the safety of Horseshoe Bay West for walkers and bike riders. It is time to stop talking about safety on our streets and start getting it done.

Horseshoe Bay Food Drive

Let's "Tackle Hunger" through the Souper Bowl of Caring! This national food drive empowers and unites communities around the time of The Big Game. Our food collection will be donated to the Cupboard food pantry in Cottonwood Shores. The Cupboard feeds 200 families monthly, including those here in Horseshoe Bay. Non-perishable food items may be dropped off at the Horseshoe Bay City Hall, Fire Department or Police Department through February 11th. Thank you for your generosity.

The services I highlighted are free, and I hope our citizens will take advantage of the ones that apply to you. Communication is a two-way process. If you have ideas to improve communications, don't hesitate to contact me.

When it is cold outside, please check on your neighbors, especially those who live alone. We all need to support one another.

Elsie Thurman, Mayor

City Website - www.horseshoe-bay-tx.gov